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CÉRTIFICATE OF MADE Applicant(s): L. MICHA		Docket No. SON5180.02A
Serial No. 09/737,274	Filing Date Filing Date DECEMBER 12, 2000	Group Art Unit
Invention: AUTOMATED USAGE-INTECHNIQUE FOR CUST	NDEPENDENT AND LOCATION-INDEPENDENT AGENT-INDEPENDENT AGENT	BASED INCENTIVE
I hereby certify that this	Notice to File Missing Parts of Nonprovisional Application (Identify type of correspondence) h the United States Postal Service as first class mail in an	,
	er for Patents, Washington, D.C. 20231 on July	7 3, 2001
	JOHN P. O'	
	(Typed or Printed Name of Person (Signature of Person Maili	
	(organic of terson main	ing Correspondence)
	Note: Each paper must have its own certificate of mailing.	

PETITION FOR E	XTENSION OF TIME UNI	DER 37 CFR 1.136(a)	Docket No.
[] /	(I argo Entity)		SON5180.02A
In Re Application Of:			
L. MICHAEL MACTIZE	EN; HAROLD A. LUDTKE; YOS	HIHIRO TSUKAMURA-SAN	√; TOMITAKA TADAFUSA
Serial No.	Filing Date	Examiner	Group Art Unit
09/737,274	DECEMBER 12, 2000		
	ΓED USAGE-INDEPENDENT AN		ENT AGENT-BASED
INCENTIVE TECHNIQUE	UE FOR CUSTOMER RETENTI	ON	
	TO THE ASSISTANT COI	MMISSIONER FOR PATENTS	<u>S:</u>
This is a request under t	hdei-no of 27 OED 4 126/a	Sign of the state	
of <u>FEBRUAR</u> Date	XY 5, 2001 above-identified application) to extend the period for filing ation.	g a response to the Office Action
	te is as follows (check time period	desired):	
☐ One month		hree months	onths
from:	APRIL 5, 2001		7 5, 2001
 -	Date		Date State
The fee for the extension	n of time is \$890 a	nd is to be paid as follows:	
	ount of the fee is enclosed.		
☐ The Commissione overpayment, to D	er is hereby authorized to charge Deposit Account No.	any fees which may be requir	red, or credit any
	of this sheet is enclosed.		
If an additional ext	tension of time is required, please	e consider this a petition there	efor and charge
	s which may be required to Depo of this sheet is enclosed.	sit Account No.	
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Aller	20 Har	Dated: 7/3/0/	
	Signature	1901	
JOHN P. O'BANION, RE O'BANION & RITCHEY			
400 CAPITOL MALL, SU	UITE 1550	Certify that this	s document and fee is being deposited
SACRAMENTO, CA 958 (916) 498-1010	314	on July 3, 2001	with the U.S. Postal Service as der 37 C.F.R. 1.8 and is addressed to the
			issioner for Patents, Washington, D.C.
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FC:117	99737274 890.00 OP	Signature	of Person Mailing Correspondence
FC:117 cc:			of Person Mailing Correspondence JOHN P. O'BANION

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SECTOR /

PATENT

Docket No.: SON5180.02A

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

L. MICHAEL MARITZEN; HAROLD A. LUDTKE; YOSHIHIRO TSUKAMURA-SAN;

TOMITAKA TADAFUSA

Serial No.:

09/737,274

Filed:

DECEMBER 12, 2000

For:

AUTOMATED USAGE-INDEPENDENT AND LOCATION-INDEPENDENT AGENT-

BASED INCENTIVE TECHNIQUE FOR CUSTOMER RETENTION

Group:

Examiner:

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as frst class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C., 20231 on:

John P. O Banion, Reg. No. 33,20

Date of Signature

BOX MISSING PARTS
Assistant Commissioner for Patents
Washington, D.C. 20231

SUBMISSION OF MISSING PARTS OF APPLICATION UNDER 37 C.F.R. § 1.53

Dear Sir:

In response to the Notice to File Missing Parts of Application (PTO-1533) mailed February 5, 2001, a copy of which is enclosed, please find the following documents which are incorporated by reference herein:

- Combined Declaration and Power of Attorney;
- Check in the amount of \$894 (\$764 filling fees and \$130 surcharge for the fees due as a small entity);
- 3. Petition for Extension of Time Under 37 CFR 1.136(a) and:
- 4. Check in the amount of \$890 (Extension Fee).

The amount due for the filing fees and surcharge has been computed as follows:

		C	LAIMS A	S FILE)				
	Number filed	i	Num	ber Extr	a	Rate			Basic Fee \$ 710.00
Total	`								• 7 10.00
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Claims (37 CFR 1.16(I	o)) 3	- 3	=	0	Х	\$80.00	=		
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if any (37 CFR 1.16(d))				+	\$270.00	_=_		
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Small Entity S	Statement(s)								
Verifie	d Statements(s) that th	is is a fil	ing by a	small en	tity under 37	CFR 1	l.9 and	d 1.27 is
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TOTAL FEES	DUE							\$	1.784.00

Please charge any additional fees due to deposit account no. 07-1137.

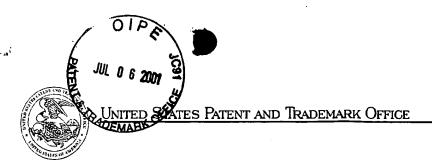
Having now complied with all of the requirements of 37 C.F.R. 1.53, the Applicants respectfully request that this application be placed upon the files for examination.

Respectfully submitted,

John P. O'Banion, Reg. No. 33,201 O'BANION & RITCHEY LLP

400 Capitol Mall, Suite 1550 Sacramento, CA 95814 (916) 498-1010





COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER FILING/RECEIPT DATE FIRST NAMED APPLICANT ATTORNEY DOCKET NUMBER

09/737,274

12/12/2000

L. Michael Maritzen

SON5180.02A

CONFIRMATION NO. 7901

FORMALITIES LETTER

John P. O'Banion O'BANION & RITCHEY LLP Suite 1550 400 Capitol Mall Sacramento, CA 95814

Date Mailed: 02/05/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
 Applicant must submit \$ 710 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$54.
 - \$54 for 3 total claims over 20.
- The oath or declaration is missing.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 894.

A copy of this notice MUST be returned with the reply.

Customer Service Center
Initial Patent Examination Division (703) 308-1202
PART 2 - COPY TO BE RETURNED WITH RESPONSE

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